



STUDENT COMPLAINT SUBMISSION FORM



Επιχειρησιακό Πρόγραμμα
Ανάπτυξη Ανθρώπινου Δυναμικού,
Εκπαίδευση και Διά Βίου Μάθηση



Number of complaint & Date

(To be completed by the Secretariat)

TO:

The Secretariat

Date:

Please fill in the following mandatory fields and submit this form to the following email address: (insert the Secretariat's email address).

Name:		
	Student	
	Undergraduate	<input type="checkbox"/>
	Postgraduate	<input type="checkbox"/>
	PhD Candidate	<input type="checkbox"/>
	Registration number:	
	Year of study:	
	Tel/Moblie:	
	email:	
The complaint concerns		
	Student matters:	<input type="checkbox"/>
	Study matters:	<input type="checkbox"/>
	Communication matters:	<input type="checkbox"/>
	Relations with academic staff:	<input type="checkbox"/>
	Personal data:	<input type="checkbox"/>
	Other:	<input type="checkbox"/>



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Με τη συγχρηματοδότηση της Ελλάδας και της Ευρωπαϊκής Ένωσης

Please briefly and clearly state the issue or complaint you have encountered.

(If an informal resolution process has been followed, please mention it, along with the hearing and mediation process that took place).

Solemn Declarations

I hereby declare that I explicitly and unconditionally consent to the processing of my personal data for the purpose of handling this complaint	<input type="checkbox"/>
I understand that the confidentiality of the communication will be ensured, as provided in the Internal Regulations of the DUTH and in the applicable legislation	<input type="checkbox"/>
I declare that I have read the Study Guide as well as the internal rules and regulations of the University and I am clearly aware of my rights and obligations.	<input type="checkbox"/>
I have been informed about the Personal Data Protection Regulation https://duth.gr/University/Personal-Data-Protection-GDPR	<input type="checkbox"/>

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To be completed by the body investigating the complaint (Academic Department).	
Investigating the complaint no	
Participants	
Full Name:	Position:
Case analysis	
Method of addressing the issue – Corrective action (s)	
Informing the complainant	
Responsible:	
Date:	

Head of the Department